



Call for Papers

March 1, 2021

Research Studies on Information and Communication Technologies and Postal Sector Matters

The Zambia Information and Communications Technology Authority (ZICTA) in line with its mandate of promoting research and development wishes to invite interested researchers to submit papers in all areas of Information and Communication Technology (ICT) as well as Postal Sector matters in Zambia.

The targeted papers may range from original research papers, survey papers, case studies and academic or scholarly articles, to extended versions of previously published papers in conferences. The papers will be evaluated by an independent technical evaluation committee for publication in the peer reviewed third (3rd) compendium of papers on the ICT and Postal sector dubbed **“Issues in Zambia’s ICT and Postal Sector”—Volume 3**. Shortlisted authors will be contacted to submit revised papers for publication after incorporating comments from the technical evaluation committee as well as participate in a virtual Research Symposium where the selected researchers may share a presentation of their study and associated findings.

The resources being sought are aimed at gathering evidence for policy and regulatory decisions in the ICT and Postal Sector. The papers submitted by researchers will also provide a centralised platform for ICT and Postal sector research in Zambia. Research papers may cover



a wide range of themes including but not limited to the following themes: **Telecommunication Policy and Regulation, innovation and Entrepreneurship, Cyber Security, Digital Financial Services, ICTs for development including E-commerce, E-Governance, E – Health, E- Education and E- Agriculture**, to mention a few.

Guidelines for Authors

Title of Paper - A concise and informative title of the paper should be provided.

Author names and affiliations - Please clearly indicate the given name(s) and family name(s) of each author and check that all names are accurately spelled. Provide the full postal address of each affiliation, e-mail address and daytime contact number of each author.

Abstract - A concise and factual abstract maximum of 200 words, is required. The abstract should state briefly the purpose of the research, the principal results and major conclusions.

Introduction - State the objectives of the work, an adequate background as well as a concise problem statement.

Literature Review - Highlight similar work undertaken by other researchers to identify the research gaps. **(Please endeavour to cite recent publications)**

Methodology – Kindly ensure to elaborate on the methods used to collect and analyse the data used in the study. The methodology adopted should be designed to adequately address the research objective and question.

Findings and Results - Results of the analysis should be clear and concise in the paper.

Discussion of Results - This should explore the significance and probable rationale of the results of the work, not repeat them. A combined Results and Discussion section is often appropriate. Avoid extensive citations and discussion of published literature.

Conclusions and Recommendations - The main conclusions of the study may be presented in a short conclusions section, which may stand alone or form a subsection of a “Discussion or Results and Discussion section”.

It is also highly encouraged that the paper provides some useful recommendations for implementation in the ICT and/or Postal Sector emanating from the study.



References – Authors are further encouraged to ensure that every reference cited in the text is also present in the reference list (and vice versa).

Document Size: The papers should not exceed more than 30 pages including references.

Major Timelines and Submission Details

Unless otherwise stated in the event of extensions to the call for papers, the key deadlines to the exercise shall be as follows:

Deadline for Submission of Research Papers: All papers from interested researchers should be sent to statres@zicta.zm not later than Wednesday, 30th June, 2021 as per guidelines provided above.

Notification for Acceptance: Authors meeting the selection criteria will be given a notification of acceptance as well as proposed corrections from the peer review team by Monday, 30th August 2021. The selected researchers will also be invited to present their papers at a virtual ICT and Postal Research Symposium to be convened in September 2021.

Publication of final papers: Final papers will be published on or before 30th November 2021.