ZAMBIA INFORMATION AND COMMUNICATIONS TECHNOLOGY AUTHORITY (ZICTA) PRESS STATEMENT ON VODAFONE ZAMBIA

In light of the rising speculation from the general public and other stakeholders, as evidenced by the numerous enquiries that the Zambia Information and Communications Technology Authority (ZICTA) has been receiving recently, the Authority wishes to dispel the perception that Mobile Broadband Zambia Limited Trading As “Vodafone Zambia “is entering the market as a voice provider.

The Authority wishes to reassure members of the Public that it has not issued a licence permitting any entity other than MTN, Airtel and Zamtel to provide voice services to the public. Such a licence is an individual licence which, under the current licensing framework, is issued through a competitive process.

Mobile Broadband Zambia Limited currently only holds the following licenses:

1. A class Network (wireless internet) licence; and
2. A class Service (internet) licence.

These licenses only enable Mobile Broadband Zambia Limited to construct a data network and to provide data services to the Public. Mobile Broadband Zambia Limited is therefore not allowed under the said licences to provide voice services.

Mobile Broadband Zambia Limited’s scope of operations and service offering are therefore strictly limited to the provision of mobile data services and not voice services. Mobile Broadband Zambia was assigned a Mobile Network Code (MNC) for network identification and to facilitate their service offering, but has not been assigned any subscriber numbers by ZICTA.

Furthermore, Mobile Broadband Zambia Limited Trading as “Vodafone Zambia must not be confused to be “Vodacom” which currently has no licences to operate in Zambia.

We once again wish to reiterate that Mobile Broadband Zambia Limited, is only permitted to provide retail data services to the Zambian market and Mobile Broadband Zambia Limited Trading As “Vodafone Zambia “has been directed to ensure that this must be unequivocally reflected in all aspects of its operations including branding and corporate communications.

Ngabo Nankonde (Ms)
PUBLIC RELATIONS MANAGER

June 7, 2016