



May 2, 2018

**TO: ALL BIDDERS**

**QUESTIONS AND CLARIFICATIONS 1**

**ZICTA/ORD/12/18: TENDER FOR THE SUPPLY, DELIVERY, INSTALLATION & COMMISSIONING OF BRAILLE PRINTERS AND DESKTOP COMPUTERS WITH JAWS SOFTWARE FOR FOUR SELECTED LEARNING INSTITUTIONS**

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In accordance with Section II, Clause 7.1 of the bidding documents, ZICTA/ORD/12/18, acting as the Purchaser's Representative, has responded to requests received from prospective bidders for clarification of the bidding documents and presents herewith a summary of the clarifications.

**1 Query**

"Can we bid for an **alternative software** for Jaws which is Dolphin Supernova also a screen reading software as it helps with all visually impairments?"

**Response**

JAWS is the only Ministry of Education approved screen reader in schools. Alternative software **shall not** be accepted. Further, for avoidance of doubt, bidders must quote for JAWS Professional version.

2 **Query**

This tender has been re-advertised with a closing date of 18/05/2018. We need clarification on just two issues for us to issue a good price. When these items are brought in Zambia will they have exemption of the customs charges and Duty since they are GRZ equipment or will any documentation be given to the successful bidder to deliver on duty free terms? Or will the bidder bares the cost and includes it to the quotation? Kindly assist with this info so that we conclude with the quotation.

**Response**

The bid sum and the associated price schedule should be inclusive of duty and taxes.

3 **Query**

Kindly confirm the following: (1) Is a network already in place at the various schools on to which the computers and the printer will be connected to? (2) How many teachers will participate in the training at the various schools? (3) Are the schools equipped with adequate power points and extension cables for connecting power to the computers and printers.

**Response**

- (i) Aspects relating to connectivity will be handled by the Authority.
- (ii) The total number of teachers to be trained per school is 3.
- (iii) The schools have adequate power points and extensions.

Yours faithfully

**ZAMBIA INFORMATION AND COMMUNICATIONS TECHNOLOGY AUTHORITY**

Paul Magiya Manda  
**Deputy Director-Acquisition and Supply Chain**  
**FOR DIRECTOR GENERAL**